



## LABORATORY EXCELLENCE, SAFETY AND ACCREDITATION

# ISO/IEC 17065 for Product Certification Bodies

3 day course

Classroom, online or in-house

## Course overview

A product certification body attests that a product meets a specification, and the value of that attestation rests entirely on the body's independence and the soundness of its scheme. This course covers ISO/IEC 17065. Delegates work through the structural and impartiality requirements, certification scheme design and the evaluation activities underpinning a decision, the separation between evaluation, review and the certification decision itself, and surveillance of certified products. Use of the certification mark, complaints and appeals, and the suspension or withdrawal of a certificate are covered as the situations where a body's independence is genuinely tested.

## What you will learn

- Apply the structural and impartiality requirements of ISO/IEC 17065
- Design a certification scheme and its evaluation activities
- Separate evaluation, review and the certification decision
- Operate surveillance of certified products
- Control the use of a certification mark
- Handle complaints, appeals, suspension and withdrawal
- Prepare for assessment and address common findings

## Who should attend

- Product certification body managers and staff
- Scheme owners and technical committee members
- Quality managers in conformity assessment bodies
- Regulators relying on product certification
- Assessors and internal auditors

## Course outline

- 01 What a certification body attests, and what underpins it
- 02 Structure, independence and impartiality
- 03 Certification scheme design
- 04 Evaluation activities and evidence
- 05 Separation of evaluation, review and decision
- 06 Surveillance of certified products
- 07 Certification marks and their control
- 08 Complaints, appeals, suspension and withdrawal

## Upcoming dates

| Dates                  | Venue                      | Format    | Fee per delegate |
|------------------------|----------------------------|-----------|------------------|
| 28 to 30 October 2026  | Johannesburg, South Africa | Classroom | R14,950          |
| 25 to 27 November 2026 | Maputo, Mozambique         | Classroom | USD 995          |
| 16 to 18 December 2026 | Port Louis, Mauritius      | Classroom | USD 995          |
| 3 to 5 February 2027   | Online                     | Online    | R6,500           |



## Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia, Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit [www.afrisciencegroup.com](http://www.afrisciencegroup.com), email [info@afriscience.co.za](mailto:info@afriscience.co.za), or WhatsApp us on **+27 63 479 1136**.

AfriScience Group | +27 61 536 6531 | [info@afriscience.co.za](mailto:info@afriscience.co.za) | Pretoria, Gauteng, South Africa