



LABORATORY EXCELLENCE, SAFETY AND ACCREDITATION

ISO 15189 for Medical Laboratories

3 day course

Classroom, online or in-house

Course overview

A medical laboratory result changes a clinical decision, which is why its quality standard covers the whole examination process rather than only the analysis. This course works through ISO 15189. Delegates cover the pre examination stage where most errors originate, including request, identification, collection and transport, then examination processes, validation and quality control, and the post examination requirements of reporting, critical results and turnaround. Competence, ethics and patient confidentiality are treated in their own right. Point of care testing receives specific attention, since it is performed outside the laboratory by staff the laboratory does not manage but remains its responsibility.

What you will learn

- Apply ISO 15189 across pre examination, examination and post examination stages
- Control the pre examination stage where most errors originate
- Validate and verify examination procedures and run quality control
- Meet reporting, critical result and turnaround requirements
- Establish competence assessment and ethical conduct requirements
- Bring point of care testing under laboratory governance
- Prepare for assessment and address common findings

Who should attend

- Medical laboratory managers and quality managers
- Clinical scientists and laboratory technologists
- Pathologists and laboratory directors
- Point of care testing coordinators
- Internal auditors and assessors of medical laboratories

Course outline

- 01 Why the standard covers the whole examination process
- 02 Pre examination: request, identification, collection and transport
- 03 Examination procedures, validation and verification
- 04 Quality control and ongoing validity
- 05 Post examination: reporting, critical results and turnaround
- 06 Competence, ethics and patient confidentiality
- 07 Point of care testing under laboratory governance
- 08 Assessment preparation and common findings

Upcoming dates

Dates	Venue	Format	Fee per delegate
11 to 13 November 2026	Maputo, Mozambique	Classroom	USD 995
30 November to 2 December 2026	Online	Online	R6,500
30 December 2026 to 1 January 2027	Windhoek, Namibia	Classroom	R14,950

Fees and how to register

This 3 day course is **R6,500** per delegate online, **R14,950** in the classroom in South Africa, Botswana, Namibia,



Lesotho and Eswatini, and **USD 995** in the classroom elsewhere in Africa. In-house training is quotation on request. Book 2 or more delegates on this course and save 10%.

To register or request an in-house proposal, visit www.afrisciencegroup.com, email info@afriscience.co.za, or WhatsApp us on **+27 63 479 1136**.

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